**Appendix A**

| Section | Criteria |
| --- | --- |
| **Architecture** | |
| | Cloud hostable with full patching support |
| | Multiple independent hosting providers |
| | Australian and/or international DR/failover supported |
| | Able to run in hybrid cloud/local configuration |
| | Runs on both Linux and Windows |
| | Supports Oracle and/or MSSQL |
| | Supports SAML2/Shibboleth authentication |
| | Supports DEV - TEST and PROD environments |
| **Scalability** | |
| | Supports Web Service XML Integration Models |
| | Supports version control workflows |
| | Provides cross environment migration strategies |
| | Supports multi/cross site modules |
| | Supports robust client/third-party template(s) development |
| **CMS Administration** | |
| | Supports multiple domains and subdomains |
| | Separates system administration from site editorial |
| | Provides role-based administrative function authorisation |
| | Supports approval/publish workflows |
| | Author and administrator reporting (e.g. activity and access permissions) |
| | Provides WSIWIG AA accessibility assistance |
| | Supports AA monitoring and analysis tools |
| | Site-wide reports (e.g. link checking, spell checking, HTML validator) |
| | Site map export/import tools |
| | Provides comprehensive usage statistics |
| **CMS Functionality** | |
| | User-friendly content administration interface |
| | User-friendly content editing interface |
| | Supports multiple target device types automatically |
| | Supports form generation tools |
| | Image gallery/carousel builder |
| | Supported Web Service Content API |
| | User defined cache control without impacting performance |
| | Ability to publish content changes immediately |
| **Modules and Plugins** | |
| | Staff profile / expertise listing module |
| | News releases module |
| | Events management module |

| | | |
|---|---|---|
| | | Ability to create, extend or enhance CMS functionality with Vendor support (modules, plugins and applications) |
| **Support** | | |
| | | Local premium support services available |
| | | Implementation and migration services available |
| | | Has established Australian and/or Higher Education client base |
| | | Offers discounted deals with non-production environments |