

Student Critical Incident Risk Matrix

A Student Critical Incident means a traumatic event, or the threat of such, which causes extreme stress, fear, physical or psychological injury to students and requires immediate intervention

For after-hours crisis counselling support please phone 1300 782 676 or text 0488 884 143

Level

5

Emergency & Crisis: requires immediate security and executive action

- Death of a student or employee
- Serious accidents
- Explosions or Bomb Threats
- Fire
- Natural Disaster
- Chemical leaks/spills

- [Security](#)
- 000 Emergency Services
- [Emergency & Crisis Management Policy](#)
- [SCU Emergency Management Plan \(Lis/GC\)](#)
- [SCU Emergency Management Plan \(CH\)](#)

4

Student Critical Incident: requires immediate staff or security action

- Death by misadventure, or life-threatening injury or illness
- Suicide, or attempted suicide or self-harm, or imminent risk of suicide or self-harm
- Unexplained or unusual absence (for example, on fieldwork)
- Violent behaviour, including severe verbal or psychological aggression
- Sexual assault
- Witnessing serious incidents, or distressing behaviour
- Significant mental ill-health issues threatening the safety of student or others
- Drug, alcohol or psychoactive substance overdose

- [Security](#)
- 000 Emergency Services
- [Student Critical Incident Management Policy](#)

3

Welfare Related Concern: requires staff intervention or action

- Medical episode / non life threatening injury
- Recent sexual harassment or disclosure/witness report of recent sexual harassment
- Disclosures of domestic and family violence
- Mental Health Presentation (concerning behaviours, consideration for fit to study)
- Aggressive behaviour
- Medical episode / non life threatening injury

1 8 0 0 S C H E L P

- [Security](#)
- 000 Emergency Services
- Referral to Student Safety and Wellbeing 02 6626 9643 or
- SCU Student Counselling Services 02 6626 9300

2

Welfare Related Concern: requires support & referral

- Homelessness / sleeping on campus
- Financial hardship
- Historical disclosures of sexual assault or sexual harassment
- Failure Grades
- Bereavement

- Referral to Student Safety and Wellbeing 02 6626 9643 or
- SCU Student Counselling Services 02 6626 9300 or
- Student Learning Zone 02 6626 9262

1

Welfare or Wellbeing Concern: requires self help resources & referral

- Feelings of anxiousness / overwhelmed
- Assignment / study related concerns (time management)
- Home sickness
- Relationship breakdown

- Referral to Student Safety and Wellbeing 02 6626 9643
- SCU Student Counselling Services 02 6626 9300 or
- Student Learning Zone 02 6626 9262