

Southern Cross University

Services and Amenities Fee Survey

March 2012

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1. Introduction

Insync Surveys was retained by Southern Cross University to conduct a Services and Amenities Fee Survey to give students the opportunity to advise about the services and amenities that they see as most important. The survey required students to prioritise funding across a total of nineteen allowable spending areas.

In this report a distinction is made between *respondents* and *responses*. Each survey respondent was able to allocate funding across multiple spending areas from the 19 options listed. The *number of responses* registered against each area is therefore far greater than the *number of respondents*.

Students were given the opportunity to participate in the online survey in March 2012.



Response statistics

The following table details the number of usable responses received from students.

A total of 1,304 students responded to the survey. This number provides an excellent degree of confidence in the results obtained at the overall level.

Southern Cross University Services and Amenities Fee Survey 2012 Response Statistics				
	n	%		
Total	1,304	100%		
Age Group	10=	4.4.00/		
<20	185	14.2%		
20-24 25-29	311 180	23.8% 13.8%		
30-39	279	21.4%		
40-49	226	17.3%		
50-59	100	7.7%		
>60	22	1.7%		
Unspecified	1	0.1%		
Gender		0.170		
Male	350	26.8%		
Female	943	72.3%		
Neither	8	0.6%		
Unspecified	3	0.2%		
Primary Campus				
None - distance education	399	30.6%		
Lismore	414	31.7%		
Coffs Harbour - including the NMSC and Port Macquarie students	179	13.7%		
Gold Coast - Beachside	94	7.2%		
Mt Gambier	3	0.2%		
Tweed Heads - Riverside	45	3.5%		
Tweed Heads - Lakeside	135	10.4%		
Sydney	33	2.5%		
Unspecified	2	0.2%		
Student Type				
International student	87	6.7%		
Domestic student	1208	92.6%		
Unspecified	9	0.7%		



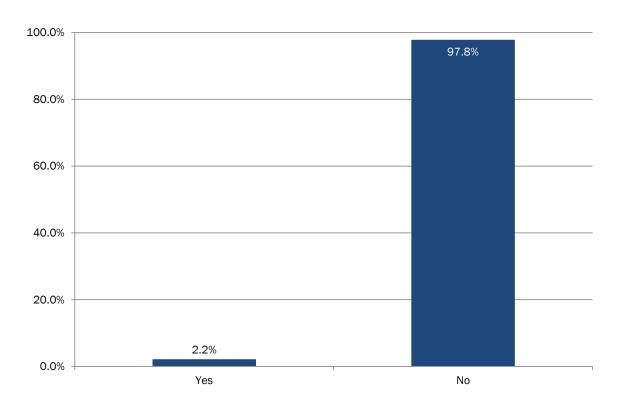
Southern Cross University Services and Amenities Fee Survey 2012 Response Statistics					
Study Type	n	%			
Full time	850	65.2%			
Part time	450	34.5%			
Unspecified	4	0.3%			
Degree Level					
Undergraduate	1113	85.4%			
Postgraduate (coursework)	134	10.3%			
Postgraduate (by research)		4.3%			
Unspecified		0.1%			



2. General Information

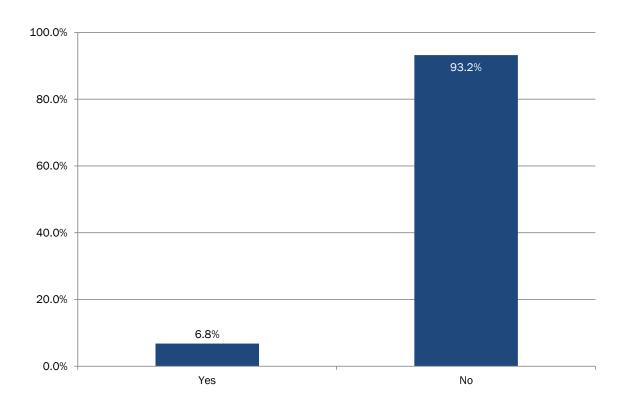
The survey required students to give some general information about themselves and their role in the University. The following graphs display the percentage number of responses for each cohort.

Have you self-identified as an Aboriginal/Torres Strait Islander student?



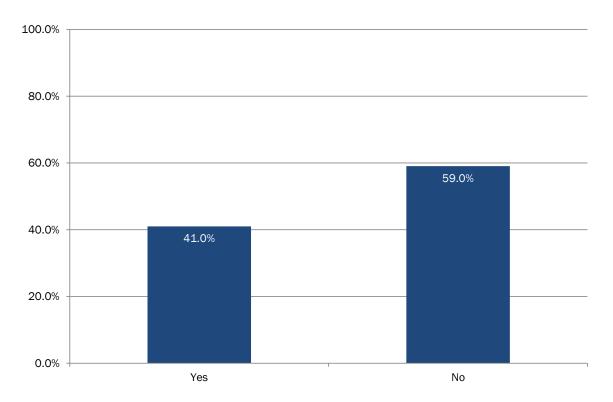


Have you self-identified as a student with a disability?



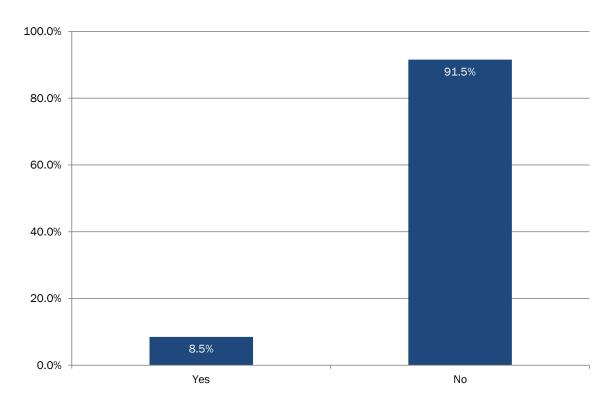


Are you in receipt of a Centrelink allowance to assist with your studies?



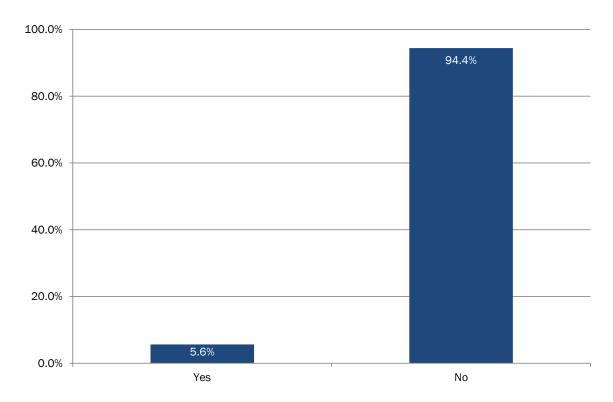


Are you from a non-English speaking background?





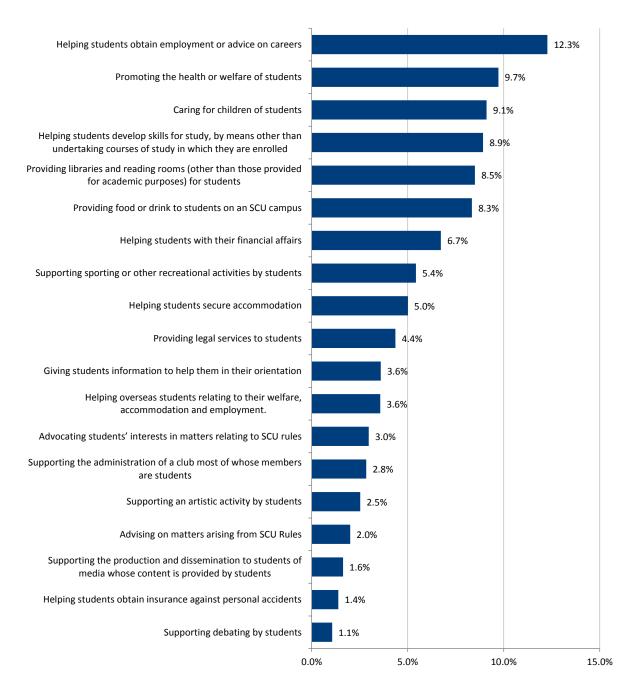
Do you identify as gay, lesbian, bisexual or transgender?





3. Services and Amenities fee spending allocations

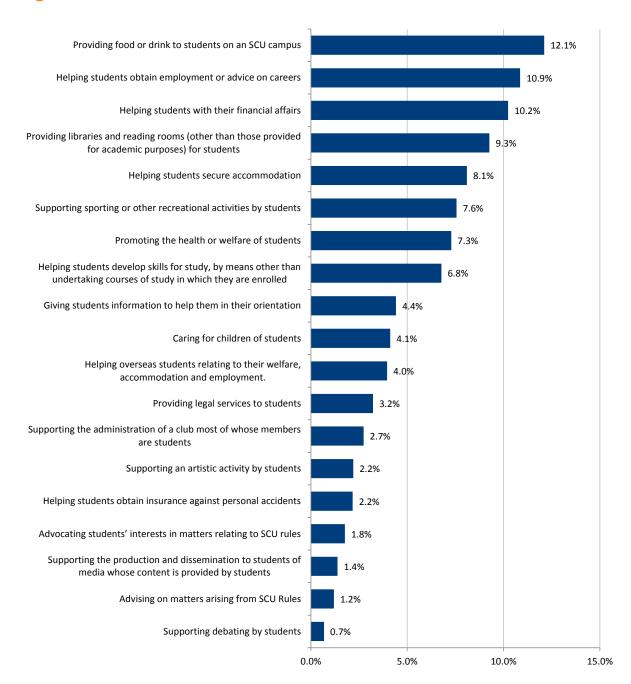
Overall results



Number of responses = 129,450



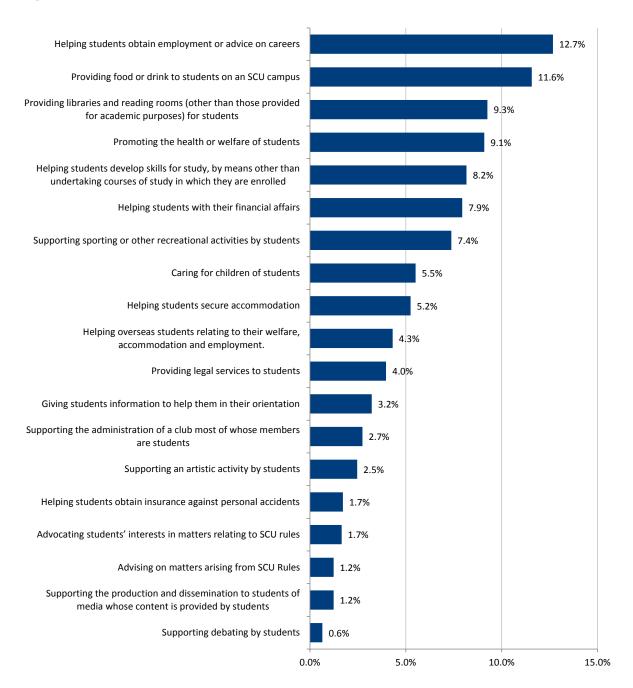
Age < 20



Number of responses = 18,460



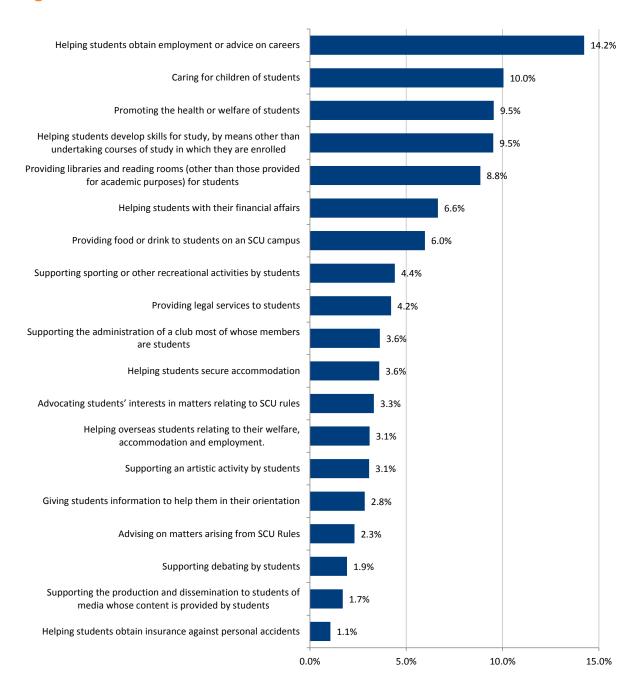
Age 20-24



Number of responses = 30,860



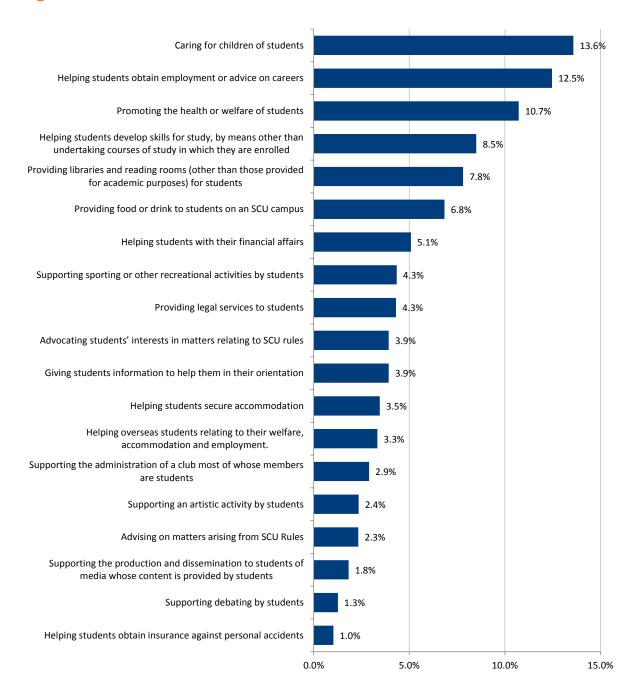
Age 25-29



Number of responses = 17,915



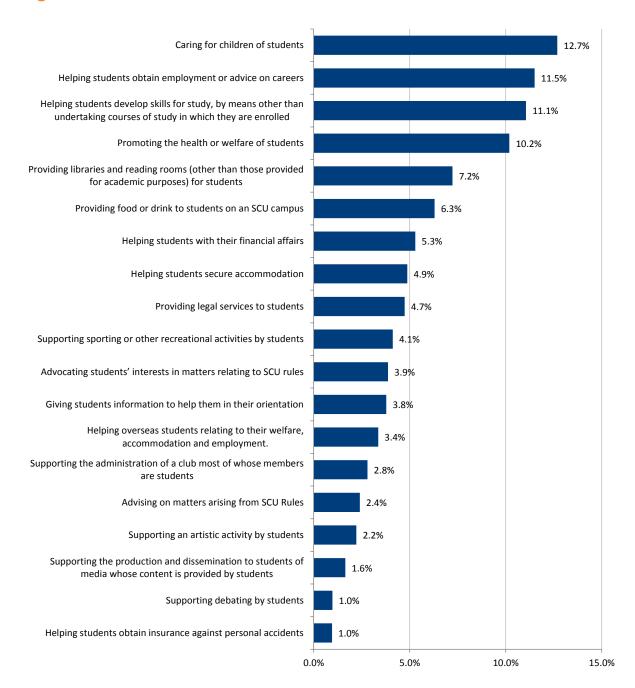
Age 30-39



Number of responses = 27,640



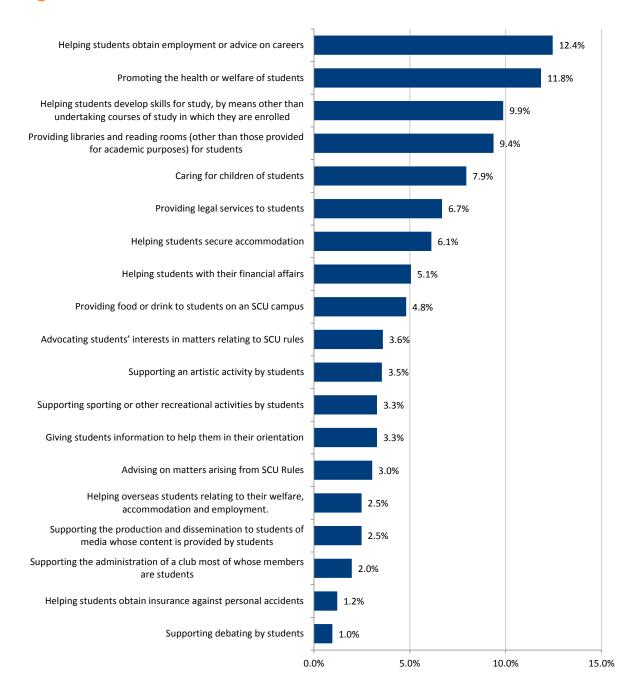
Age 40-49



Number of responses = 22,475



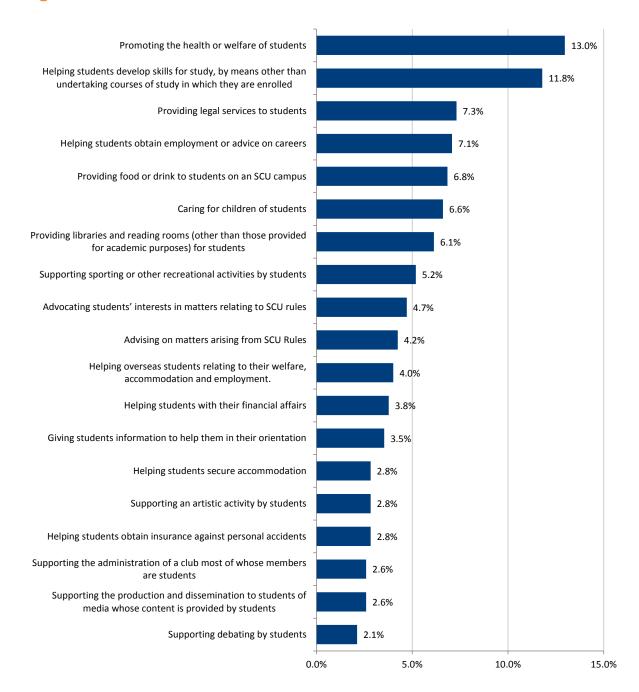
Age 50-59



Number of responses = 9,880



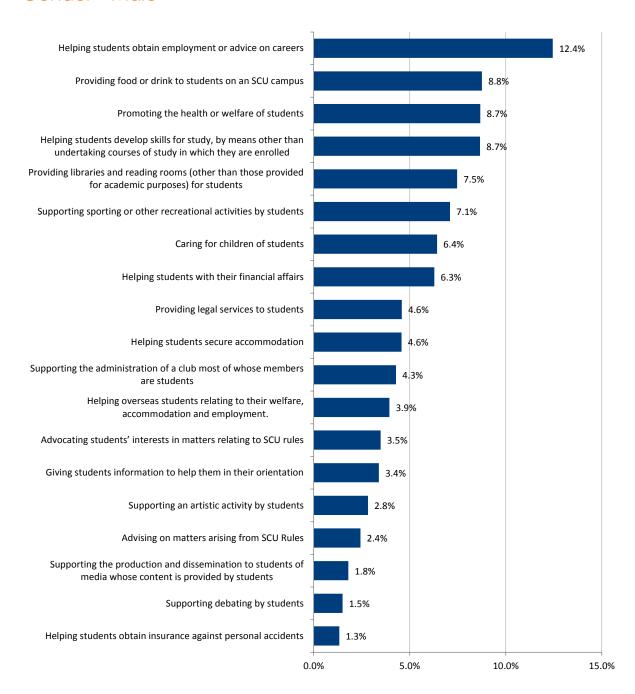
Age >60



Number of responses = 2,120



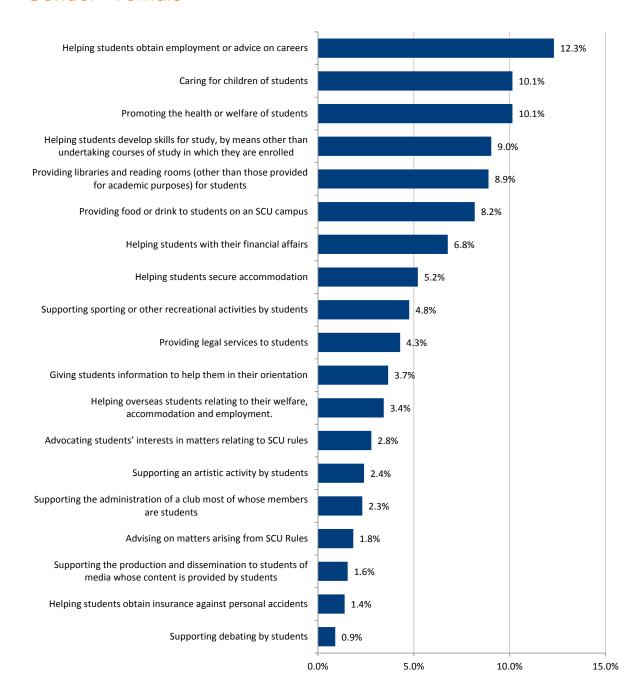
Gender - Male



Number of responses = 34,870



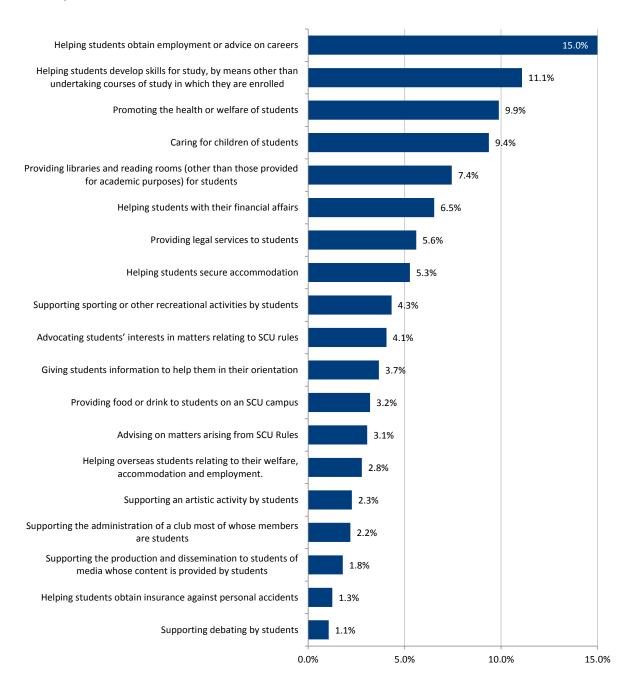
Gender - Female



Number of responses = 93,480



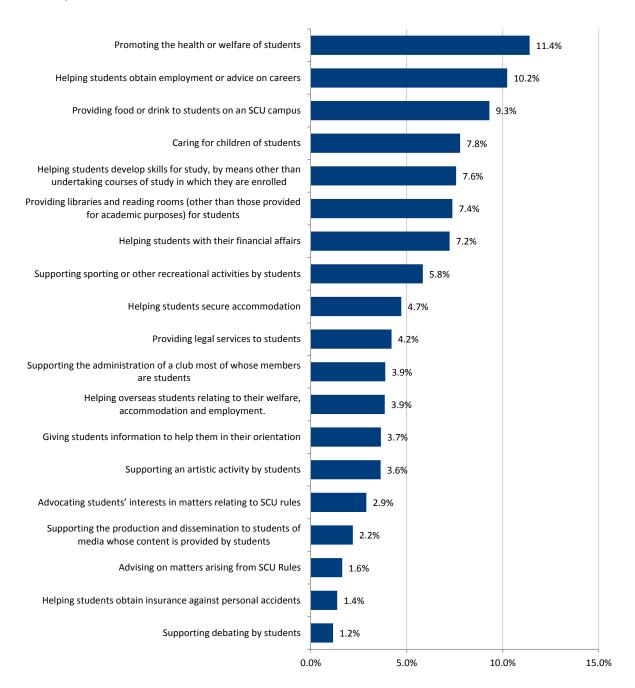
Campus - None - distance education



Number of responses = 39,550



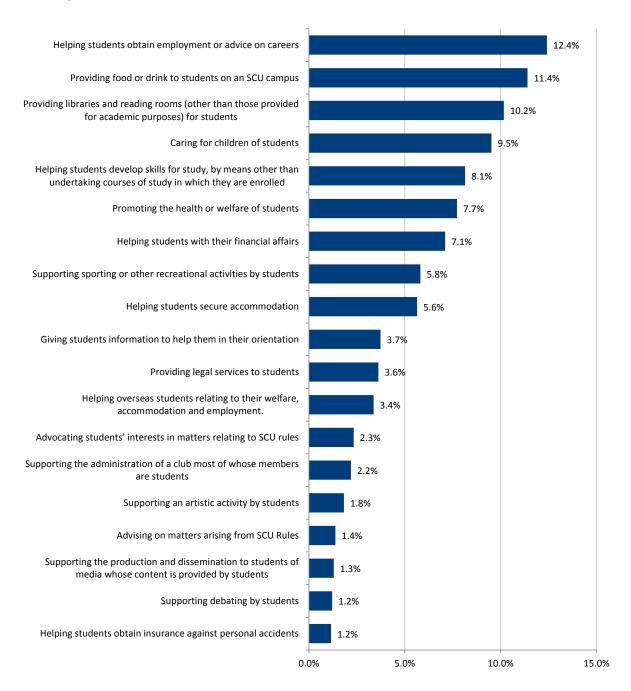
Campus - Lismore



Number of responses = 41,195



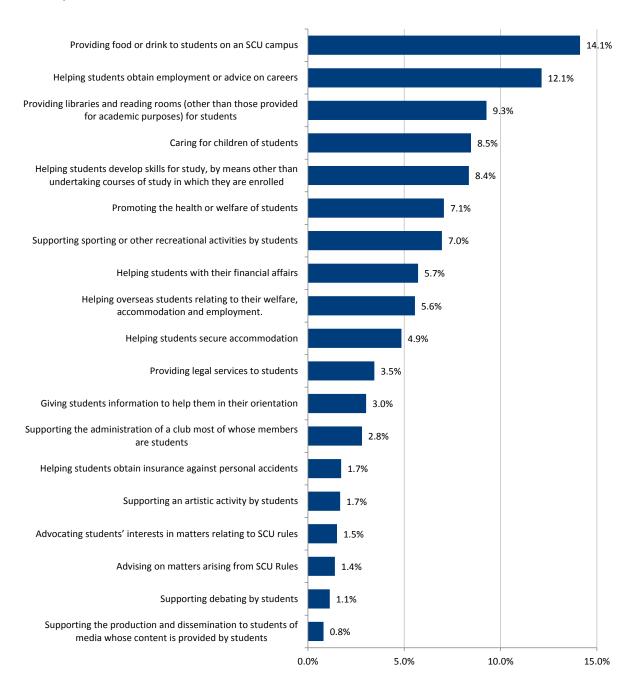
Campus – Coffs Harbour – including the NMSC and Port Macquarie students



Number of responses = 17,810



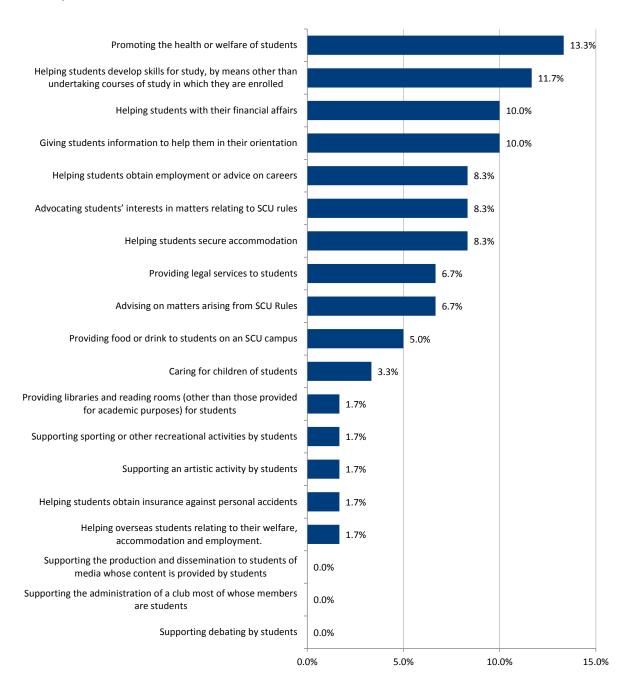
Campus - Gold Coast - Beachside



Number of responses = 9,275



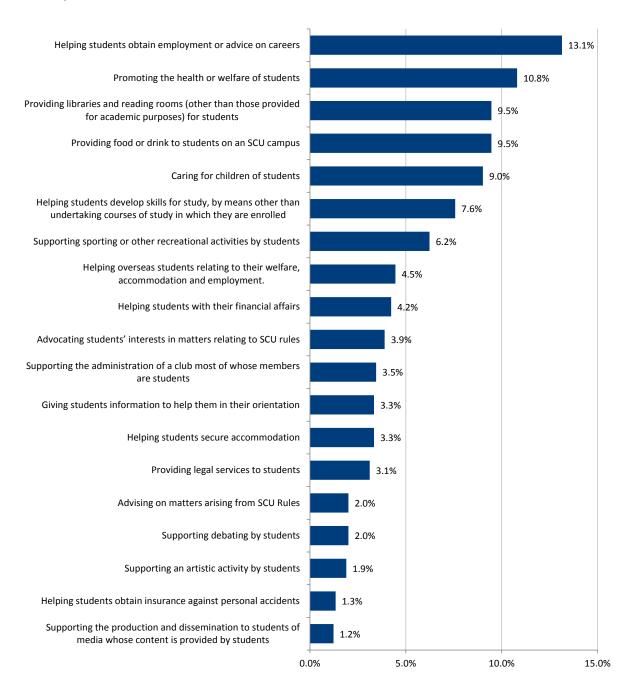
Campus – Mt Gambier



Number of responses = 300



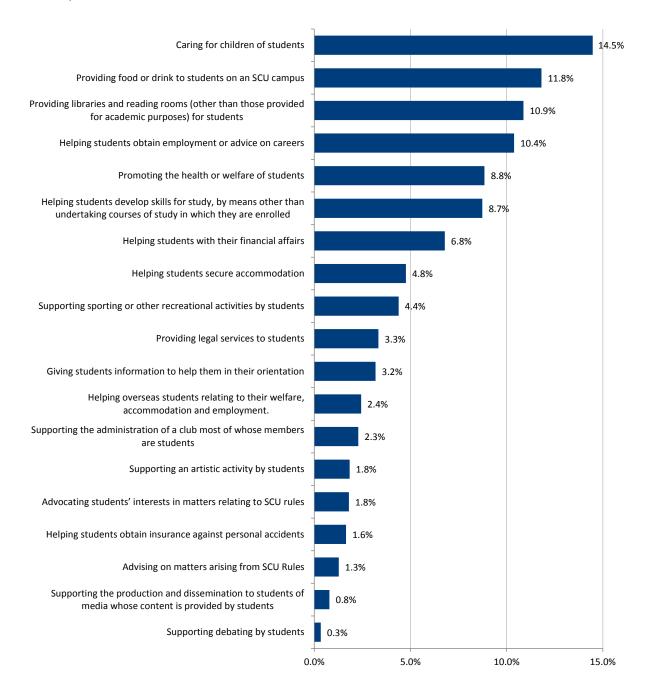
Campus - Tweed Heads - Riverside



Number of responses = 4,490



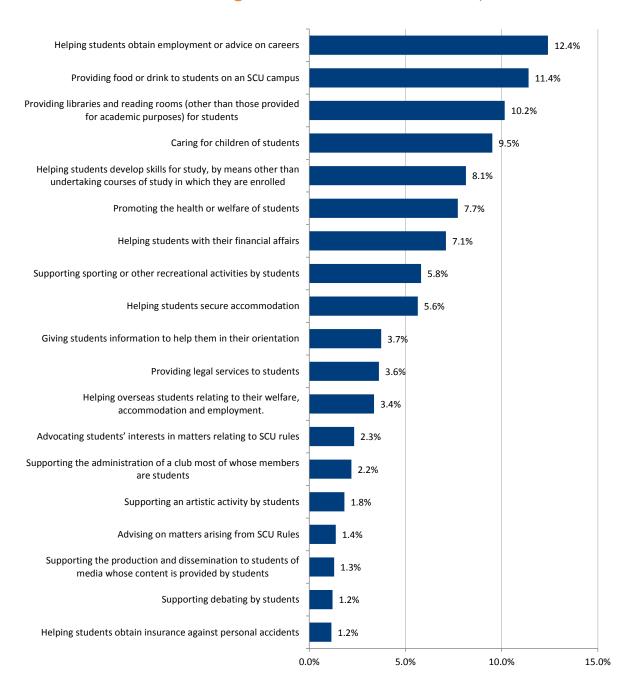
Campus - Tweed Heads - Lakeside



Number of responses = 13,335



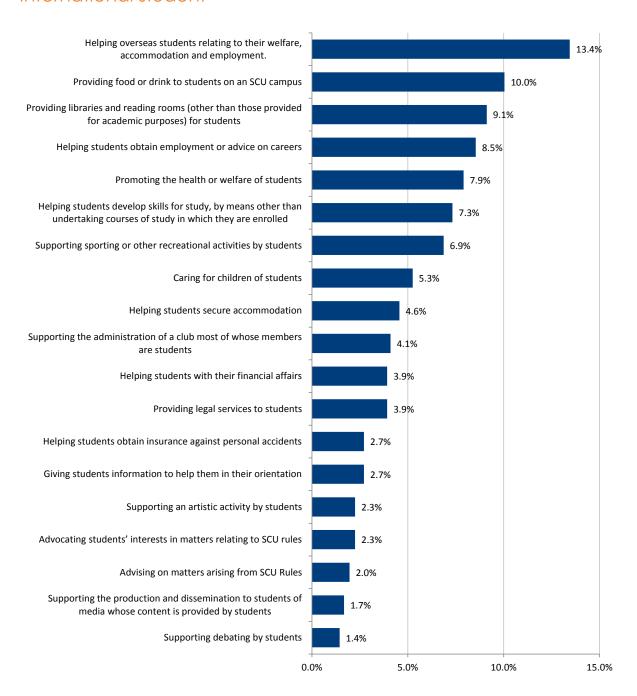
Coffs Harbour – including the NMSC and Port Macquarie students



Number of responses = 17,810



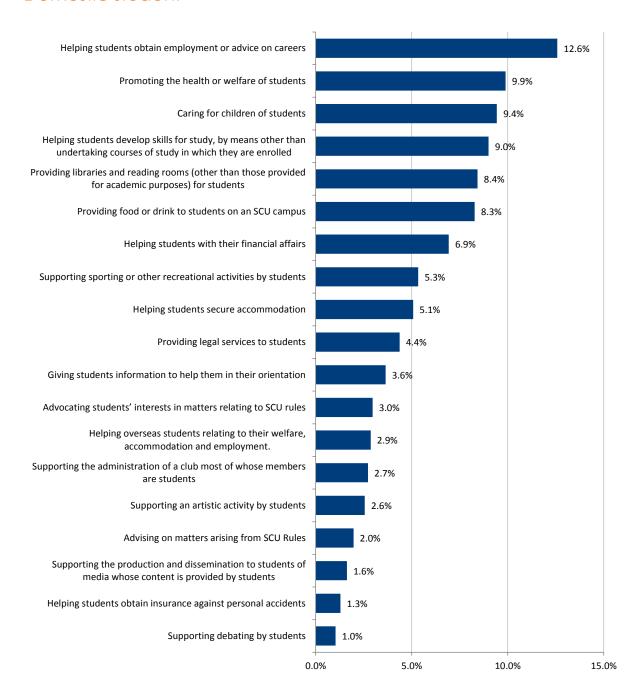
International student



Number of responses = 8,665



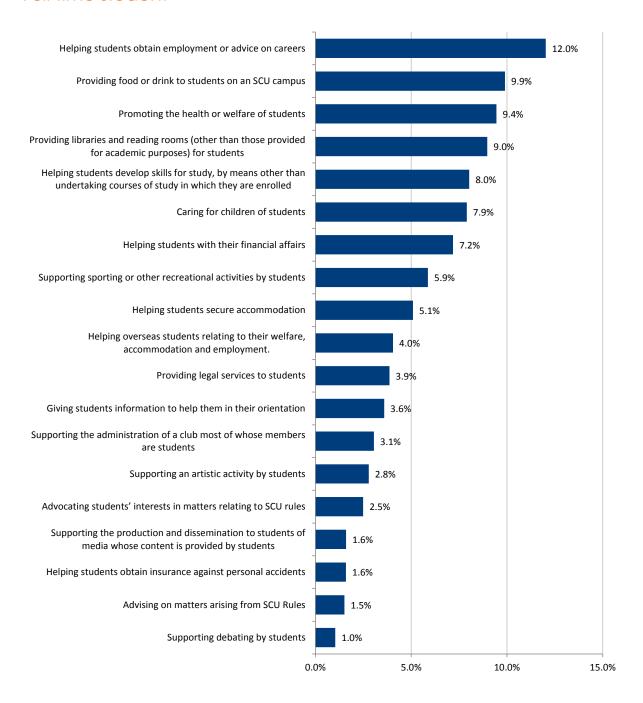
Domestic student



Number of responses = 119,885



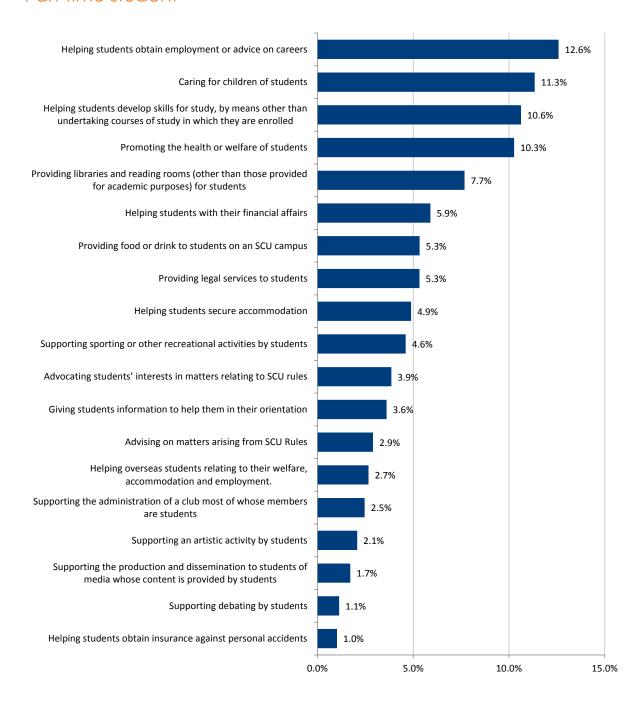
Full time student



Number of responses = 84,445



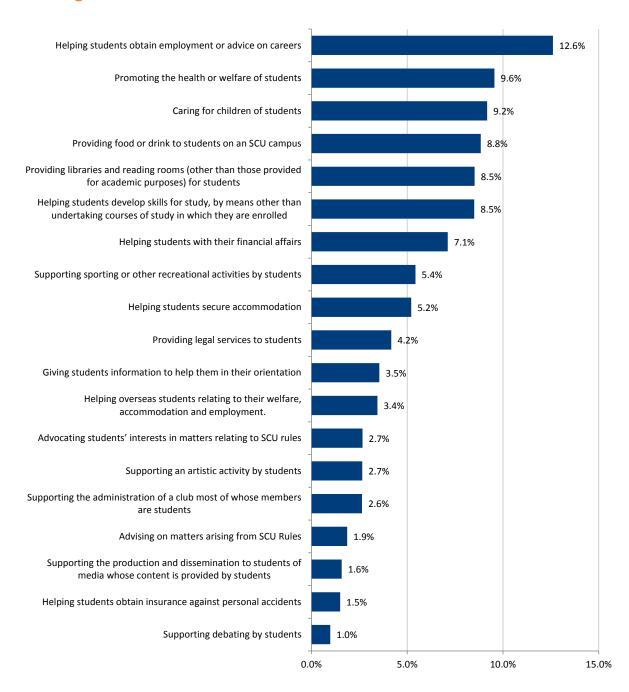
Part time student



Number of responses = 44,605



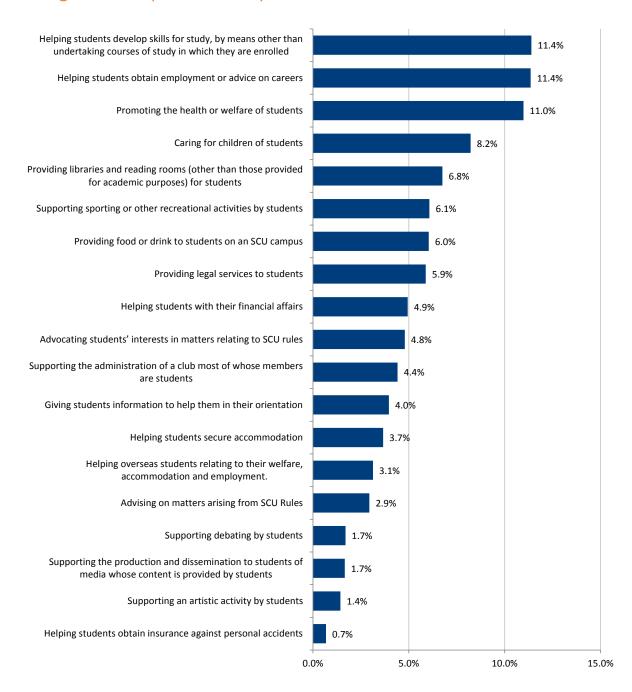
Undergraduate



Number of responses = 110,495



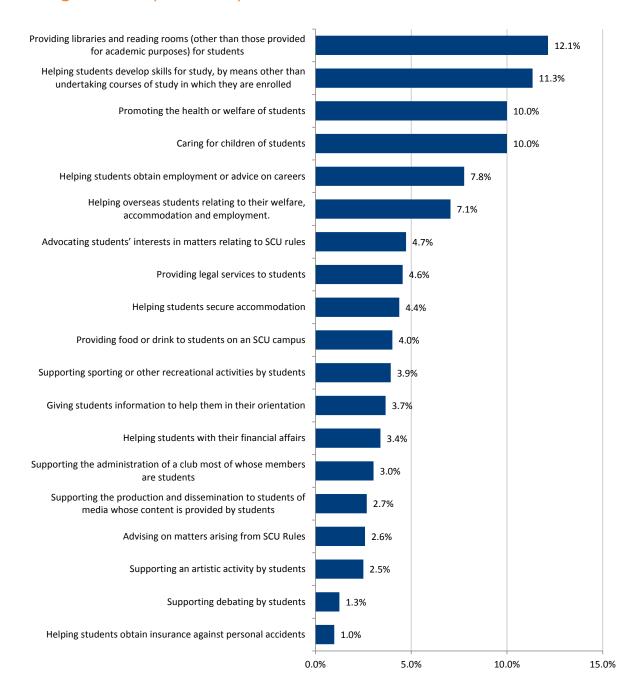
Postgraduate (coursework)



Number of responses = 13,255



Postgraduate (research)



Number of responses = 5,600



4. Next steps

It is also important to look beyond the overall results and consider issues unique to different demographic groups. When prioritising issues for action, it is recommended that a combination of the quantitative analysis and comments, with the option of future focus groups, be used to gain a more in-depth understanding of student perceptions.

